

Our Vision

1. To be the leading competitor for Residential Property Management Services in Hampshire.
2. To be a leading competitor for Residential Property Management Services in London and wider targeted areas.
3. To provide a complete solution and continuous improvement in service to our clients and adapt our business to meet the needs of the industry through technology and innovation.
4. To grow our staff through our business as it transforms and employ and promote people who share our vision and believe in our company values.
5. To make - **THE RIGHT CHOICE!**

Quality

GH Property Management Services Limited was established in 2009 to provide high standards of management and maintenance to purpose-built apartment blocks, converted houses and private housing developments. We are based in Fair Oak.

Quality is important to our business because we value our customers. We strive to provide our customers with services which meet and even exceed their expectations.

GH Property Management have a commitment to quality which means working with our customers to understand, develop and deliver their requirements. We believe that the drive for quality can only be achieved through having effective and efficient systems in place that are communicated to everyone and are well maintained, therefore reflecting the needs of our customers and the business.

GH Property Management promise to deliver exceptional services, through:

- Our experienced and highly skilled staff
- The strong and unique relationships that we have with our customers and contractors
- Maintaining and implementing an effective management system
- Continually improving the effectiveness of our management systems
- Establishing and monitoring measurable objectives
- A commitment to comply with applicable statutory and regulatory requirements
- Operating in accordance with best practice

This document is GH Property Management's pledge to strive towards business excellence. A copy of this Vision and Quality Document is displayed in the office to continuously remind employees of our Company commitment to high standards.

Signed:



Name: Liam O'Sullivan

Title: Managing Director

Date: January 2022