

How to...

Preserve your pump



**GH
Property
Management**

The Right Choice.

This guide will provide you with information about pumping stations, how they work and the impact of your actions.

What is a Sewage Pumping station?

It is a large tank, known as a Wet Well. The sewage from your property flows to the tank to enable it to then be pumped to the main sewer system.

Why is there a Sewage Pumping Station at my property?

When a property is in a low-lying area it can mean that the main sewer system sits on higher ground than the domestic sewer pipes. When this is the case, gravity is not an option to enable the liquid to flow to the main sewer system and so a pump is installed to work against gravity.

Where is it located?

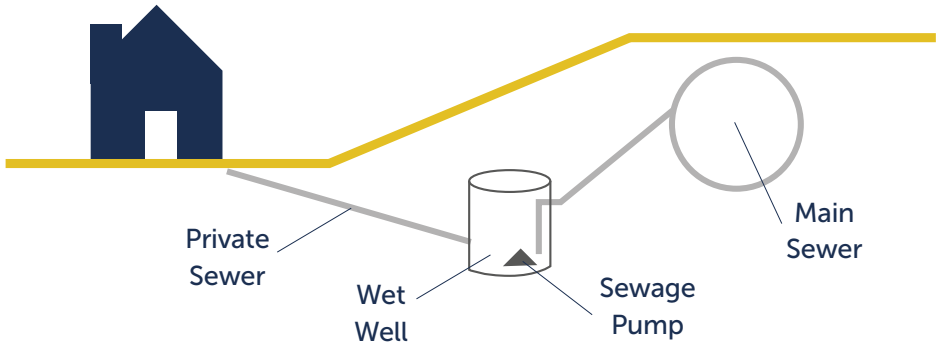
Pumps vary in size and location. They can be located in driveways, gardens or other areas. They are normally accompanied by a green or grey kiosk which houses the electrical equipment.

How does it work?

Waste from the sinks, toilets, showers and baths travel to the Wet Well. When the level in the Wet Well reaches a predetermined level, the pump will activate, and the waste liquid will then travel out of the well to the main sewer system or to a place where it can travel to the main sewer system using gravity.

Why do you need to know this?

If your property uses a pump, then you pay towards its upkeep. If it becomes broken due to misuse or preventable blockages you will incur a charge. Signs of blockage may include: a warning light or sound, a foul smell or an overflowing sewage.



Materials that should not be flushed will rapidly cause a blockage.

Think before you flush!

No nappies, face wipes, baby wipes, sanitary waste or cotton pads.

Think before using the sink!

No oils, fats, cotton buds, bandages, plasters or medicines.

**Please report any concerns or issues to
GH Property Management Services Limited.**



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