



In the event of a FIRE	Action
<p>If fire breaks out in your home or if you are affected by heat or smoke from fire:</p>	<p>If your escape route is clear:</p> <ul style="list-style-type: none"> ➤ Get everyone out quickly and safely. ➤ Close the doors behind you. ➤ DO NOT attempt to fight the fire. ➤ DO NOT spend time to gather belongings. ➤ NEVER use a lift ➤ Get to a safe place outside, away from the building. ➤ Call the Fire and Rescue service 999 or 112. <p>If your escape route is blocked, you may be safer to stay in your flat or in another flat:</p> <ul style="list-style-type: none"> ➤ Get out of the affected room and close any doors. ➤ Get to a window and open it. ➤ Raise the alarm. Shout “fire”. ➤ Call the Fire and Rescue service 999 or 112.
<p>If there is a fire in another part of the building, not in your flat:</p>	<p>Purpose built blocks of flats are built to give some protection from fire. Walls, floors and doors will hold back flames and smoke for a minimum of 30 minutes. This means it will usually be safer for you to stay in your flat unless you are affected by heat or smoke.</p> <p>If you are aware of a fire within the building and not in your flat</p> <ul style="list-style-type: none"> ➤ Stay put and call the Fire and Rescue service 999. Follow the operators’ instructions. <p>If you are in a communal area:</p> <ul style="list-style-type: none"> ➤ Leave the building via the nearest safe exit immediately. ➤ NEVER use a lift. ➤ Call the Fire and Rescue service 999 or 112.
<p>To call the Fire and Rescue Service:</p>	<ul style="list-style-type: none"> ➤ Dial 999 or 112. ➤ When the operator answers, give your telephone number and ask for FIRE. ➤ Answer the questions to the best of your knowledge and stay on the line until the operator says otherwise. ➤ If you are trapped in a fire situation and are unable to leave your property safely, the fire control operator will stay on the line with you and give you fire survival guidance to help you until the fire engine arrives.