

Nuisance Noise

Barking
Dogs

DIY

Late night
music

Laminated
floors

House and car
alarms

Building
activity

There are a range of activities that can cause nuisance noise in blocks of flats.

As the managing agent for your block, GH Property Management advises to follow government guidelines on dealing with noisy neighbours:

1. Keep records of the noise, date, time, type of noise and the affect it is having on your life.
2. At a suitable time and if you are comfortable doing so, open lines of communication with your neighbour explaining in calm manner about the noise. This is a personal choice and if you feel worried or concerned for your own safety approaching them, then consider if this is the best option.
3. Consider Neighbour Mediation. This is a service, mostly provided by charities, where a third party helps people living in communal buildings to resolve disputes, build neighbourly relationships and calm situations before they escalate.
4. Contact your Local Authority. The Environmental Health Officer (EHO) will assess whether the noise is identified as a statutory nuisance. Their actions may include offering mediation, sending a warning letter, confiscating equipment or serving a noise abatement order.
5. Taking legal action yourself hence the importance of keeping records of noise details.

Remember your neighbours may not be aware of the impact their actions are having, and as such, would rather be informed to resolve the issue amicably.

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